

## WHAT OPTIONS ARE AVAILABLE FOR MY SYSTEM TO COMMUNICATE WITH THE MONITORING CENTER (TRADITIONAL TELEPHONE LINE, CELLULAR, WI-FI, ETC.)?

A monitored alarm system works by sending signals to our Monitoring Center, where operators are available 24/7 to dispatch help in the event of a true emergency. There are several options available for your alarm system to be able to communicate with our Monitoring Center:

### Telephone Line

You can use your existing telephone landline (also known as Plain Old Telephone or POTs line) to communicate with our Monitoring Center. The landline is used to make “traditional” phone calls as well as send signals during an emergency. While this has been the typical option for many years, the popularity of cell phones is causing many consumers to eliminate landlines in their homes. Luckily, [you don't need a landline](#) for your alarm to be monitored (see below).

Pros – Most reliable of all options; can operate during power outages via backup power from your phone company.

Cons – Slower data transmission than other options; phone lines can be cut/disconnected by burglars.

## Cellular Monitoring

Just like your cell phone uses a wireless cellular signal to make phone calls and send/receive text messages, your system can use the same [cellular technology](#) to communicate. It's important to note that your system does not run through your cell phone; it is merely using the same cellular technology as your cell phone uses.

Pros – Faster data transmission, connection is generally tamper-proof, allows for the option to use your mobile device to [control your alarm system](#) and get real time alerts.

Cons – Requires backup battery in case of power outage.

## Wi-Fi Monitoring

Also known as wireless Internet monitoring, this option uses your Internet connection to transmit alarm events.

Pros – Accessibility; most feature-rich option.

Cons – Lacks reliability; should be used as a backup option or with another communication option.