



Intelligent security *tailored for you.*<sup>SM</sup>

## Vector Security® Protection Plans

***Extending the warranty life and performance of your security system investment.***

Sometimes the unexpected happens in life. When it happens to your security system without a home warranty plan, you'll spend a lot of time, energy and money that, frankly, could be much better spent. Plus a great deal of worry until the problem is resolved. Regain control by extending the warranty and service of your system with a Vector Security Protection Plan today!

To help protect you against the cost of unexpected service calls on your home security system, Vector Security is offering extended warranty protection through our SecurityCare™ and SecurityCare™ Plus plans. While sophisticated electronic technology from Vector Security is designed to meet high quality standards, no manufactured equipment is 100% perfect. Our Protection Plans offer you the additional coverage you need to meet the unexpected.

Both SecurityCare™ options include free yard sign and sticker replacements should they become damaged or worn at any time while your system is monitored by Vector Security.

### **SecurityCare™** (formerly VEP, as referenced in the Protection Plans contract)

#### **Extended Warranty**

Vector Security shall provide repair services and equipment replacements\* due to breakage at no additional costs to you.

### **SecurityCare™ Plus** (formerly VIP, as referenced in the Protection Plans contract)

#### **Extended Warranty**

Vector Security shall provide repair services and equipment replacements\* due to breakage at no additional costs to you.

#### **Free System Inspection**

Our trained technicians will inspect your system free of charge every two years to see that it is in top working performance.

#### **Free Battery Replacement Services**

We will cover the cost of replacing all system batteries, including labor and trip charges.

#### **Free System Move**

If you should move during the life of your contract, we will re-install your Vector Security system at your new home free of charge.\*\*

**[www.vectorsecurity.com](http://www.vectorsecurity.com)**

\* The SecurityCare and SecurityCare Plus Protection Plans are provided pursuant to the terms of Customer's existing Vector Residential Purchase and Services Agreement and Vector Protection Plan Addendum."

\*\* Certain restrictions apply. Please see your agreement for detailed requirements.



## SecurityCare™ Protection Plan Addendum

### TERMS & CONDITIONS

- 1) Each SecurityCare Plan (a "Plan") is offered and shall be performed subject to and in strict accordance with the terms of the Customer's existing Vector Agreement (the "Agreement"), including, without limitation, those provisions that set forth Vector's limitation of liability and right to indemnification, except that Customer agrees to pay Vector for all Plan services in accordance with Vector then-existing rates. Capitalized terms used herein shall have the meanings set forth in the Agreement. Authorized Dealer is acting as agent for Vector for the limited purpose of providing this SecurityCare Protection Plan Addendum on Vector's behalf. To the extent either set of terms and conditions differ, the terms and conditions set forth in the Agreement shall control.
- 2) The Plan does not include System(s) upgrades which may be required due to existing systems no longer being supported by the manufacturer and/or replacement parts being unavailable.
- 3) Vector shall have no obligation to render any of the services in connection with any Plan purchased by a Customer in the event Customer is in default of any obligation under the Agreement.
- 4) The term of the Plan shall begin immediately and shall continue for the then-existing term of the Agreement unless cancelled by either you or Vector in writing at least thirty (30) days before the end of the initial term or any renewal term.
- 5) Free System Move- Wireless Systems. Vector Security agrees to remove equipment from a Customer's current Premises for installation at the Customer's new Premises, or to install new equipment of an equal or lesser value and with similar or substantially similar features, at the Customer's new premises, such determination to be made by Vector Security in its sole discretion. Customer agrees to pay Vector Security at its then-existing time and material rates if the System consists of ten (10) or more pieces of equipment. This service is offered only with subscription to the SecurityCare Plus Plan for a wireless System.
- 6) Free System Move – Hardwire System. Vector Security, Inc. agrees to remove control panel, keypads, and any wireless equipment from a Customer's current premises, or to install new equipment of an equal or lesser value and with similar or substantially similar features, at the Customer's new premises, such determination to be made by Vector Security in its sole discretion. Customer agrees to pay Vector Security at its then-existing time and material rates for the installation of any devices besides the control panel and keypads. This service is offered only with subscription to the SecurityCare Plus Plan for a hardwire System.
- 7) Customer must provide Vector with each of the following in order to exercise its option for a Free System Move:
  - a) Notice of Customer's election to use the Free System Move at least thirty (30) days prior to the time in which Customer vacates the Premises; and
  - b) If known to Customer, the complete name and correct telephone contact numbers for the person who will be purchasing or moving into the Premises; and
  - c) Access to the Premises for removal of the System (or any equipment) during Vector's normal business hours and prior to the time in which Customer no longer possesses the Premises; and
  - d) In addition to satisfying each of the foregoing requirements, in order for Customer to exercise Customer's option for a Free System Move, Customer's new premises must be located within a geographic area serviced by Vector and Customer must continue to subscribe to the SecurityCare Plus Plan for the new premises.
- 8) A SecurityCare Plus Plan Customer shall be entitled to receive one System inspection every two (2) years at no additional charge to Customer. The two-year inspection period shall begin with installation of the System. If a service technician is dispatched to the Premises for any reason during this two-year time period, the service technician shall conduct an inspection at that time and this inspection shall constitute the Free System Inspection available under the SecurityCare Plus Plan. If the foregoing scenario does not occur, Customer should schedule the inspection with Vector.

Vector Security is a registered trademark of Vector Security, Inc. Licenses: AK 09-017; AL AESBL 11-817, 44814; AR E 2005 0104; AZ ROC218982; CA ACO 6152, 914676; DE 1989004898; FL EF20000395, EF0001062, EF20000934, EF20000933, EF20000596; HI C 27082; LA F 317, 54974; MA 1594 C; NC 2313-CSA; ND 37153; NJ P00863, 13VH00292300, Fire Alarm, Burglar Alarm and Locksmith Business Lic. # 34AL00000400; NV F 437, 0066031; NY 12000234360; OH 53-50-1081; OK 559; PA PA004997; RI 30394, AFC-0449; TN 0444, 1341, 1551, 1552; TX B11645; UT 4759383-6501; VA DCJS #11-2048; WA VECTOSI957PE; WV WV043469. Licensing is regulated by the following: In AL, by the Alabama Electronic Security Board of Licensure, 7956 Vaughn Road, Suite 392, Montgomery, AL 36116; (334) 264-9388. In AR, by the Arkansas Board of Private Investigators and Private Security Agencies, #1 State Police Plaza Drive, Little Rock, AR 72209; (501) 618-8600. In NC, by the North Carolina Alarm Systems Licensing Board, 1631 Midtown Place, Suite 104, Raleigh, NC 27609; (919) 875-3611. In Texas, by the Texas Department of Public Safety, Private Security Bureau, P.O. Box 4087, Austin, TX 78773; (512) 424-7710. In CA, alarm company operators are licensed and regulated by the Bureau of Security and Investigative Services, Dept of Consumer Affairs, Sacramento, CA 95834. In NY, licensed by the N.Y.S. Dept of State. Additional license information available at [www.vectorsecurity.com](http://www.vectorsecurity.com).