



insidePOS™: Stop Shrinkage Where it Starts

Fully-Managed POS Exception and Video Solution from Vector Security

As a retailer, shrinkage is one of the biggest threats to your bottom line. But where does it occur most often? At the point-of-sale.

Employee theft is the leading contributor of total shrinkage from U.S. retailers, estimated at more than 44% and almost \$16 billion, according to the 2011 National Retail Security Survey.

Front-end POS systems provide multiple opportunities for dishonest employee theft activity at the store level, including:

- Fraudulent refunds
- Cash thefts
- “Sweethearting” and “Free-bagging”
- Credit card fraud

Even when theft is not the issue, untrained or unsupervised employees might be doing things incorrectly, which can impact shrinkage, inventory and auditing systems.

How Can You Stop POS Theft and Errors?

insidePOS™ from Vector Security targets these areas by providing an integrated POS and video solution that captures and manages these exceptions by utilizing:

- Existing cameras at your store location; or with the
- Installation of new cameras at your store location; and
- A state-of-the art DVR designed to interface with your store’s cameras and POS.

With **insidePOS™**, you can stop shrink right where it starts. Our intelligent point-of-sale monitoring service spots and analyzes cashier infractions by transmitting video clips and point-of-sale data based on the exceptions you specify, such as:

- Refunds
- Voided transactions
- No sales
- Drawer openings without a sale
- Sales under one dollar
- Reverse transactions
- Cashier in and out
- Zero dollar transactions



Our basic **insidePOS™** solution includes:

- Weekly review of the DVR's POS exceptions and accompanying video.
- Weekly video review and reporting for policy, procedure and ethics violations.
- Weekly Alert Report.
- Store opening and closing video verification reporting for the first 90 days the system is operational.
- Weekly reporting on operational issues observed.

Optional monitoring services:

- Opening and closing video verification beyond the initial 90 days.
- Investigative services on major incidents for review, preparation and copying of video.

insidePOS™ a Success

This solution was implemented at Gordon's Ace Hardware in Chicago. Within eight weeks of testing products and services, the outcome of the **insidePOS™** solution was successful.

Here's what the owner of Gordon's Ace Hardware had to say about **insidePOS™**:

"The concept of combining a camera system, POS data, and a monitoring service into one product offering is a concept that will revolutionize the industry ... the video clips have been used to train our management team, fix loopholes in our POS security system, and our employees are subtly reminded that procedures must be followed or questions will be asked. I can't imagine running my company without it."

– Jeremy Melnick, Owner, Gordon's Ace Hardware

Vector Security and Risk Management Services Loss Prevention: A Partnership That Benefits You

A key component for maximizing results from **insidePOS™** is our system monitoring and management service. Vector Security has partnered with Risk Management Services Loss Prevention, LLC to provide a fully-managed POS and video monitoring service that addresses employee theft and operational issues by providing you with actionable data, video and analytics.



Risk Management Services Loss Prevention, LLC, a fully licensed investigative service, is an industry leader in providing independent hardware and home improvement retailers with nationwide loss prevention solutions. Their solutions are built on proven methodologies that focus on the reduction of loss and the overall improvement of profitability by functioning as your "in-house" loss prevention department. www.rmslp.com

Contact Us Now

Don't wait days, weeks or even months before point-of-sale infractions are detected. Contact Vector Security to learn more about how **insidePOS™** can protect your bottom line.

www.vectorsecurity.com/insidePOS

Mike Weyrich
National Accounts Manager
847-428-1402
mweyrich@vectorsecurity.com

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