



Vector Security President John A. Murphy, SR VP Central Stations & Information Services Pamela J. Petrow; SR VP Branch Operations Tom Rogers; and SR VP National Accounts Michael T. Grady accept the SDM 2003 Dealer Of The Year Award from Laura E. Stepanek, editor Of Security Distributing & Marketing Magazine.



## Wins SDM “Dealer of the Year” Award

Vector Security has been selected as the *Security Distributing & Marketing Magazine (SDM)* 2003 Dealer of the Year. Established by *SDM* in 1980, this honor is bestowed upon the electronic security company that displays the best overall performance in seven business categories including mission and purpose, primary and secondary market strength, customer base growth and stability, product diversity, financial stability, employee educational programs, and contributions made to the electronic security industry itself by corporate managers.

“We are flattered to be selected as *SDM's* 2003 Dealer of the Year, and credit this recognition to the professionalism and commitment to excellence of our dedicated leaders within Vector,” said Vector Security President John Murphy. “The relationship between our customers and our company is predicated upon providing a highly personalized service. We are charged to protect the things our customers cherish the most, and that’s a responsibility that we don’t take lightly.”

*SDM* editor Laura E. Stepanek said the selection of Vector was based upon the company’s genuine service commitment to both its customers and employees. Vector Security has one of the best customer retention records in the industry. Vector has also been recognized as an industry leader in reducing the dispatching of police and fire departments to unwarranted alarms.

Vector Security operates 24 branch office locations throughout the Mid-Atlantic States. For more information on the company visit [www.vectorsecurity.com](http://www.vectorsecurity.com).

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| <p><b>What is<br/>NAMTSE?</b></p> <p>A multi-level educational symposium for CEOs, general managers, finance, technical, sales staff and monitoring and other installing company personnel</p> <p><b>PLUS</b></p> <p>a highly focused exhibit and private product presentations for central stations and installers</p> | <p><b>Sessions<br/>on...</b></p> <p>Disaster Planning &amp; Recovery</p> <p>Reducing False Dispatches</p> <p>Insurance Programs</p> <p>Improving Your Company's Bottom-line</p> <p>Obtaining &amp; Maintaining UL-Listings</p> <p>Increasing Profits with Certificated Systems</p> |
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**Thursday, April 15 - April 19, 2004**  
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